

Identification Requirements

Identification Guidelines

- At this time, Remote Signing does not support new applications for customers who cannot meet the Canadian identification requirement (may include Non-Resident, Temporary Resident, or New to Canada customers, etc.). Do not submit these deals for adjudication until further notice.
- Each Mortgagor, Guarantor and, where applicable, Attorney under a Power of Attorney must present for examination the following identification:

1. One Canadian government issued photo identification (authentic, valid and unexpired) with name and date of birth, **AND**
2. **(a)** One Canadian government issued identification (authentic, valid and unexpired) that is different from first ID provided, **OR**

(b) One recent Canadian Financial Institution statement (dated within 60 days) with the customer's name and address, **OR**

(c) One recent (within 60 days) utility bill statement (no mobile phone bills permitted), **OR**

(d) Bank or Credit Card that is signed

AND

Both documents are to be copies of original documents.

Acceptable Identification Combinations

Chart A: Identification Documents with Name and Date of Birth	Chart B: Identification Documents with Name and Address
<p>One of the following Canadian Government issued Identification Documents:</p> <ul style="list-style-type: none"> ▪ Canadian Birth Certificate (If using this ID for Chart A, the second ID needs to be a photo ID) ▪ Permanent Resident Card ▪ Citizenship Certificate Canadian Citizenship or Naturalization Card/Certification ▪ Canadian Passport ▪ Canadian Driver's License ▪ Provincial or Territorial Identity Card (This includes BC Services Card) ▪ Nexus Card (US issued) ▪ Canadian Certificate of Indian Status ▪ Canadian Secure Certificate of Indian Status ▪ DND Military Identification Card 	<p>One of the following Government issued Photo Identification:</p> <ul style="list-style-type: none"> ▪ Canadian Driver's License ▪ Provincial or Territorial Identity Card (This includes BC Services Card) ▪ Recent (within 60 days) Canadian Financial Institution (other than TD) Financial statement ▪ Recent (within 60 days) utility bill (i.e. electricity, water) <ul style="list-style-type: none"> ○ No mobile phone bills permitted